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Electronic Patent Application Submission  
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3629  
#3  
10-8-03  
CW

EFS ID: 43705  
Application ID: 10064962  
Title of Invention: ONLINE METHOD AND SYSTEM  
FOR ADVISING CUSTOMERS ON  
SERVICE NEEDS, FACILITATING  
THE SCHEDULING OF VEHICLE  
SERVICE APPOINTMENTS, AND  
CHECKING VEHICLE SERVICE  
STATUS  
First Named Inventor: David Ford  
Domestic/Foreign Application: Domestic Application  
Filing Date: 2002-09-04  
Effective Receipt Date: 2003-07-16  
Submission Type: Information Disclosure  
Statement  
Filing Type:  
Confirmation number: 7006  
Attorney Docket Number: 201-1431



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JUL 21 2003  
GROUP 3600

Total Fees Authorized:

Digital Certificate Holder: cn=John E. Nemazi,ou=Registered Attorneys,ou=Patent and Trademark  
Office,ou=Department of Commerce,o=U.S. Government,c=US  
Certificate Message Digest: cd31f82535b22dc7c052f26787b0cfe2426fe69c



## TRANSMITTAL

Electronic Version v1.1

Stylesheet Version v1.1.0

<b>Title of Invention</b>	ONLINE METHOD AND SYSTEM FOR ADVISING CUSTOMERS ON SERVICE NEEDS, FACILITATING THE SCHEDULING OF VEHICLE SERVICE APPOINTMENTS, AND CHECKING VEHICLE SERVICE STATUS						
<div>Application Number: 10/064962 Date: 2002-09-04 First Named Applicant: David J. Ford  Confirmation Number: 7006 Attorney Docket Number: 201-1431</div> <div><b>RECEIVED</b> JUL 21 2003 <b>GROUP 3600</b></div>							
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<table border="1"><thead><tr><th>Submitted by:</th><th>Elec. Sign.</th><th>Sign. Capacity</th></tr></thead><tbody><tr><td>John E. Nemazi Registered Number: 30,876</td><td>/s/John E. Nemazi</td><td>Attorney</td></tr></tbody></table>		Submitted by:	Elec. Sign.	Sign. Capacity	John E. Nemazi Registered Number: 30,876	/s/John E. Nemazi	Attorney
Submitted by:	Elec. Sign.	Sign. Capacity					
John E. Nemazi Registered Number: 30,876	/s/John E. Nemazi	Attorney					
<table><tr><td><b>Documents being submitted</b></td><td><b>Files</b></td></tr><tr><td>us-ids</td><td>fmc1438ids-usidst.xml us-ids.dtd us-ids.xsl</td></tr></table>		<b>Documents being submitted</b>	<b>Files</b>	us-ids	fmc1438ids-usidst.xml us-ids.dtd us-ids.xsl		
<b>Documents being submitted</b>	<b>Files</b>						
us-ids	fmc1438ids-usidst.xml us-ids.dtd us-ids.xsl						
<b>Comments</b>							

This is a Supplemental Information Disclosure Statement.



## ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

Stylesheet Version v18.0

### Title of Invention

ONLINE METHOD AND SYSTEM FOR ADVISING  
CUSTOMERS ON SERVICE NEEDS, FACILITATING THE  
SCHEDULING OF VEHICLE SERVICE APPOINTMENTS,  
AND CHECKING VEHICLE SERVICE STATUS

Application Number: 10/064962  
Confirmation Number: 7006  
First Named Applicant: David Ford  
Attorney Docket Number: 201-1431  
Art Unit: 3629  
Examiner: Michael J. Fisher  
Search string: ( 5920846 or 6085166 or 6101480 or 6389454  
or 20020022980 or 20020032588 or  
20020035493 or 20020062236 or 20020069216  
or 20020072808 or 20020072938 or  
20020073012 or 20020103583 or 20020107716  
or 20020111844 or 20020120485 or  
20020131572 or 20020143600 or 20020156672  
or 20030004776 or 20030009360 ).pn.

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### US Patent Documents

Note: Applicant is not required to submit a paper copy of cited US Patent Documents

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
	1	5920846	1999-07-06	Storch et al.			
	2	6085166	2000-07-04	Beckhardt et al			
	3	6101480	2000-08-08	Conmy et al.			
	4	6389454	2002-05-14	Ralston et al.			

### US Published Applications

Not : Applicant is not required to submit a paper copy of cited US Published Applications

init	Cite.No.	Pub. No.	Dat	Applicant	Kind	Class	Subclass
	1	20020022980	2002-02-21	Mozayeny et al.			

	2	20020032588	2002-03-14	Glazer et al.
	3	20020035493	2002-03-21	Mozayeny et al.
	4	20020062236	2002-05-23	Murashita
	5	20020069216	2002-06-06	Bates
	6	20020072808	2002-06-13	Li
	7	20020072938	2002-06-13	Black et al.
	8	20020073012	2002-06-13	Lowell et al.
	9	20020103583	2002-06-13	Ohmura et al.
	10	20020107716	2002-08-08	Callahan et al.
	11	20020111844	2002-08-15	Vanstory et al.
	12	20020120485	2002-08-29	Kirkconnell-Ewing et al.
	13	20020131572	2002-09-19	Paradis
	14	20020143600	2002-10-03	Dugan
	15	20020156672	2002-10-24	Bucko
	16	20030004776	2003-01-02	Perella et al.
	17	20030009360	2003-01-09	Chaudhary et al.

**Signature**

<b>Examiner Name</b>	<b>Date</b>